



SMARTSLAB Pty Ltd
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Conditions of Sale

Please read the following conditions of sale carefully before accepting the quotation.
If you do not understand any of the following conditions please contact Smartslab.

The Quotation

1. The accepting of a Smartslab quotation will be taken as an acceptance of the Smartslab conditions of sale.
2. A quotation is valid for 30 days from the date of issue. Smartslab reserves the right to adjust a quotation after this time.
3. Acceptance of a quotation does not mean that a trading account has been granted to the client.
4. Financial charges may apply to all accounts that have not been settled within 30 days of invoicing (currently at 1.2% per calendar month).

Variations and Changes

5. After a 'Smartslab' is ordered the components/materials are custom produced and bundled for delivery. Cancellation or variation of an order after production has commenced will involve the cost being passed onto the client.
6. Any variation to the original plans needs to be brought to the attention of Smartslab in writing immediately, and a copy of the modified plans supplied with changes highlighted. Any variations to plans after accepting a quotation may incur an extra cost to cover the re-engineering and changes to materials.

Delivery and Access

7. Smartslab will endeavor to deliver the components/materials to the site by the requested date. If delivery is delayed due to unforeseen circumstances Smartslab takes no responsibility for any costs to the client from a delayed building schedule.
8. Access to the site is to be clear and safe allowing a truck to drive in and lift off the components/materials onto a stable level surface. If existing building materials or new deliveries have blocked site access the client must notify Smartslab within 2 days to adjust delivery and installation schedules. If delivery is not possible the cost of delivery and materials storage may be charged to the client.
9. It is the responsibility of the client to provide protection of; kerb, channel, footpath, car tracks and fences that could be damaged during delivery.

Components and Materials

10. Smartslab will replace any materials that are found to be defective at the time of delivery (including damage during transportation). Smartslab must be notified within 24 hours by phone or fax from delivery date.
11. The components/materials supplied by Smartslab remain the property of Smartslab until full payment has been received.
12. Smartslab provides a technical service within the scope of delivering an engineered 'Smartslab', any requests for technical advice beyond the 'Smartslab' may be charged out at a consulting rate.

The Smartslab Service

13. Smartslab carefully ensures that the details of the quotation/order are accurate, but the ultimate responsibility for accurate ordering rests with the client or his agent. Ensure that the details contained within a quotation are accurate in every respect before accepting the quote.
14. All components/materials are accurately produced as per the technical drawings, so no excess is supplied beyond the quoted amounts.
15. The; design solution, supply of materials and construction service supplied by Smartslab are all based upon the; drawings, specifications and expectations provided by the client. It remains the responsibility of the client or their representative to check the designs, specifications and construction at each stage of the process to ensure the finished product integrates with the rest of their project. Changes to the design become more expensive at each stage in the process and may incur an extra cost, see point 6.
16. We reasonably presume that the brickwork we rest our frame upon is level to within 10mm and well will pass on additional levelling costs.